



EMPLOI-QUÉBEC

# DIRECT DEPOSIT

SIMPLE, SAFE  
AND FAST!

ENSEMBLE >   
*on fait avancer le Québec*

Québec 

# The **amounts payable** to you can be deposited **directly into your account.**

## **Monthly benefits**

- Your monthly social assistance or social solidarity benefits will be automatically deposited on the 1st of every month or on the preceding workday.
- Payments made under specific programs are generally deposited around the 1st of the month.
- If applicable, you will receive a claim slip (medication card) and monthly statement by mail.

## **Employment-assistance allowances**

- Employment-assistance amounts are deposited every 2 weeks.

## **Other allowances**

- Any other amounts to which you are entitled during the month will be deposited into your account when they become payable.

## **Reimbursement of additional expenses**

- Amounts granted to reimburse additional expenses are generally deposited within 3 working days after the application for reimbursement is filed.



## CHANGE OF ACCOUNT

Use the form provided on the preceding page to inform us of any changes to your account.

## CANCELLING DIRECT DEPOSIT

To cancel direct deposit, call 1-877-767-8773 (toll free).

## FOR INFORMATION

Contact the Centre de relations avec la clientèle.  
Monday to Friday from 8:00 a.m. to 8:00 p.m.

Québec region : 418 644-4545

Montréal region : 514 644-4545

Elsewhere in Québec: 1-877-644-4545 (toll free)

Persons with a hearing or speech impairment (TTY):  
1-800-361-9596 (toll free)

[www.emploiquebec.gouv.qc.ca](http://www.emploiquebec.gouv.qc.ca)

### NOTE

This general information document may not be used for legal interpretation purposes.